

APPROVED:  
Executive Director \_\_\_\_\_ V. S. Danchul  
4 September 2020

### **Visiting Rules of Derenivska Kupil Resort Complex**

Dear guests, To make your stay as comfortable as possible, please follow the rules below and pay attention to the information posted at our facilities.

On the territory of the complex, you must not:

- Destroy/damage/touch or have any contact with any works of art, sculptures, architectural objects.
- Destroy/break trees or bushes, pluck flowers.
- Rest on the lawns, have picnics at the complex without permission.
- Leave children under 14 years old unattended.
- Make noise, talk loudly, use swear words, thereby causing discomfort to other visitors.
- Smoke in places not designated for this purpose.
- Bring and consume your own food or drinks.
- Take professional photos or video without prior agreement with the Front Desk.
- Come to the territory or any other facilities of the complex with animals.
- Park/leave your vehicles in places not designated for this purpose.
- Walk naked or partially naked on the territory of the complex.

When staying at Sribni Termy SPA Complex, wear bathing suits. When leaving the SPA Complex, wear your outdoor clothes.

In case of any disputes with visitors/guests, the Front Desk reserves the right to use the photos and/or videos recorded by surveillance cameras.

When paying for services, the visitor/guest automatically agree to these Rules and must follow them.

Visitors/guests are liable for any property damages in accordance with the effective law of Ukraine.

Any damages caused by children (under the age of fourteen), or minors (aged fourteen to eighteen) must be reimbursed by their parents (adoptive parents) or custodians (trustees), or any other individuals who have custody of the children/minors.

Visitors/Guests who do not follow these Rules must leave the territory of the Complex and may be removed from its area if they refuse to leave.

The Front Desk is not liable for any lost things and children left unattended by their parents/custodians/trustees on the territory of the complex.

During the quarantine period, the temperature of all visitors/guests is screened to allow them access to the Complex.

We are grateful for your understanding and hope you will have a great time!

Best regards,  
Front Desk