

# VISITING RULES OF THE AQUA ZONE OF THE IRYS HEALTH CENTRE

To make your stay as comfortable as possible, please follow the rules below

#### GENERAL TERMS AND CONDITIONS:

- •These rules are mandatory for any Visitors.
- Visitors can access the Irys Health Centre services after paying for them.
- •The cost of services of the Aqua Zone of the Irys Health Centre is established in the price list, which can be found at www.derenivska-kupil.ua or the Derenivska Kupil SC box office.

When entering the Aqua Zone of the Irys Health Centre, pay for the estimated time of stay according to the applied rates and separately pay for any additionally provided services. No refund is provided in case of incomplete use of the paid time.

•Visit the Aqua Zone of the Irys Health Centre during the work hours available at www.derenivska-kupil.ua website or the Derenivska Kupil SC box office.

# SERVICE RULES OF THE AQUA ZONE OF THE IRYS HEALTH CENTRE:

- Take a shower before using the pool.
- •Use the pool in a bathing suit only.
- Minors under 14 years old are NOT ALLOWED to visit the pool without being accompanied by adults!
- Minors under 14 years old are NOT ALLOWED to visit the sauna without being accompanied by adults!
- Minors aged 14 to 18 years old can visit the Aqua Zone with the consent of an adult who is familiar with the rules and has confirmed it by signing the Log of Minors Visiting the Aqua Zone and Fitness Area of the Irys Health Centre.
- Use individual lockers. Locker keys are provided by the receptionist (if available) and kept by the Visitor until the end of using the Aqua Zone. Having finished using the Aqua Zone, empty your locker and return the key to the receptionist.
- •Attend the swimming pool only in special rubber sole shoes (flip flops, beach slippers) or disposable slippers and bathing suits you can buy at the front desk of the Irys Health Centre. Take off your shoes in the sauna.

### **EMERGENCY RULES:**

- If you are shivering, quickly get out of the water and rub your body with a dry towel.
- In case of convulsions, dizziness, feeling sick, immediately call for help.

• If necessary, ask the Health Centre Receptionist to provide a first aid kit.

ATTENTION! AT THE AQUA ZONE OF THE IRYS HEALTH CENTRE, YOU MUST NOT:

- Consume your own drinks and food.
- Consume food and drinks in places not designated for this purpose, including inside the pools.
- Stay in the swimming pool under the influence of alcohol or drugs.
- Make noise, talk loudly, causing discomfort to other visitors.
- Run around the Aqua Zone.
- Dive from the pool-side into the water.
- Relieve yourself in the pool or shower.
- Wash your body with personal care products in the pool.
- Stay in the Aqua Zone with animals.
- Smoke cigarettes, including e-cigarettes, or use any other electronic smoking devices.
- Swim in the pool or visit the sauna immediately after eating.
- Leave children under 14 years old unattended in the Aqua Zone.
- Visit the Aqua Zone if you have open wounds, transmissible, skin diseases.

When visiting the pool, do not wear glasses jewellery or any other accessories for your own safety.

### NOTE:

- At the complex, wear rubber flip-flops or disposable slippers you can buy at the front desk. Otherwise, you may fall or injure yourself.
- The front office of the SPA complex is not liable for any harm or injuries incurred by the visitors as a result of non-compliance with these rules.
- The front office is not liable for the safety of minors throughout the SPA complex and at any facilities (structural units) of Derenivska Kupil SC if unattended by parents (custodians, trustees), as well as any items left in lockers or any Visitors' personal belongings forgotten in the Aqua Zone.

We are grateful for your understanding and hope you will have a great time!

Best regards,

Front Office of Salamandra – Zakarpattia LLC (Derenivska Kupil SC)